

WELCOME TO MHP: *a Guide to Your Stay*

On behalf of your entire care team, we want to welcome you to MHP, where we are committed to providing you with the best in care. If you ever need anything or have questions, just ask! We are here for you!

A FEW HELPFUL REMINDERS:

- **Provider Rounding:** Rounding is typically between **8 a.m. - 10 a.m.** This is a good time for you to talk to your doctor about your medical care, progress, steps toward discharge and any questions you may have.
- **Visiting Hours:** Visiting hours are **8 a.m. - 8:30 p.m.** To ensure patient rest and privacy, we do not allow overnight stays. All visitors must be 14 or older to visit the 3rd floor and 18 or older to visit the Critical Care Unit (located on the 3rd floor). We allow two visitors in the patient's room at a time. Please note this policy may change if the patient is placed in isolation.
- **Valuables/Personal Property:** MHP is not responsible for any patient valuables or other personal property brought to (or left at) the hospital. Please keep only necessary personal items with you during your stay. Each room has a pass-code protected cabinet in which patients may place their belongings in.
- **Discharge Instructions:** Standard discharge time is typically between **2 p.m. - 4 p.m.** This process involves coordinating any necessary follow-up appointments, arranging home care services, and ensuring you have the required medications and instructions for ongoing care. Before you leave MHP, a member of your care team will review the instructions you should follow after you are discharged. Following these instructions is important, so make sure you fully understand them and ask any questions you might have before leaving MHP.
- **Tobacco Usage:** The use of tobacco and/or marijuana products (cigarettes, cigars, pipes, and smokeless tobacco/vaping) is not permitted in the hospital.
- **Monitoring:** All our rooms are equipped with video monitoring capabilities. A member of your care team will notify you if video monitoring is required for your care.
- **Bedside Assistance:** Need help? Use your call light. Our team is ready to assist!

Thank you for choosing MHP for your healthcare needs and for allowing us to care for you! We value your thoughts and ideas, so if there is anything we can do to make your stay better please let us know.

